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| **Requirement #:** | *Unique identifier* | **Requirement Type:** | *The type from the template* | **Event/ BUC/ PUC #:** | *List of events/ use cases that need this requirement* |
| **Description:** | *A one sentence statement of the intention of the requirement* | | | | |
| **Rationale:** | *A justification of the requirement* | | | | |
| **Originator:** | *The person who raised this requirement* | | | | |
| **Fit Criterion:** | *A measurement of the requirement such that it is possible to test if the solution matches the original requirement* | | | | |
| **Customer Satisfaction:** | | *1–5* | **Customer Dissatisfaction:** | | *1–5* |
| **Priority:** | *A rating of the customer value* | | **Conflicts:** | *Other requirements that cannot be implemented if this one is* | |
| **Supporting Materials** | | *Pointer to documents that illustrate and explain this requirement* | | | |
| **History:** | *Creations, changes, deletions, etc.* | | | | |
| **Comments:** | *Any notes* | | | | |
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| **Requirement #:** | *1* | **Requirement Type:** | *9 (Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *Delivery companies need to book their delivery on the DMS website* | | | | |
| **Rationale:** | *The website should allow the user to register relevant details on those of their vehicle(s) and what is being delivered and availability of space in a particular time slot* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *In terms of irregularities, if they turn up without booking it or even turn up at a wrong time slot in which they will be denied access, so which there will be frequent testing on the staff members in booking the delivery.* | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 2 |
| **Priority:** | *high* | | **Conflicts:** | 4 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 5.3 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *2* | **Requirement Type:** | *9 (Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *For the DMS datavase, the contractor will provide their staff details* | | | | |
| **Rationale:** | *To be able to contact said staff member for any possible issues or requests that could arise* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *They record on the system their ID, forename,surname title and work phone number, in an attempt in inputting incorrect detail will result in rejection in accessing the system.* | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 1 |
| **Priority:** | *medium* | | **Conflicts:** | 0 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 5.1 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *3* | **Requirement Type:** | *9 (Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *The use of a bar-coded ticket will be issued to use on the system to release the barriers for accessability* | | | | |
| **Rationale:** | *An item or method of identification to allow access to pursue the delivery any further.* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *The bar-coded ticket could may be a duplicate or forged copy, in which could denie any further access to deliver by keeping the barriers shut in such a case.* | | | | |
| **Customer Satisfaction:** | | 4 | **Customer Dissatisfaction:** | | 1 |
| **Priority:** | *high* | | **Conflicts:** | 0 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 5.5 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *4* | **Requirement Type:** | *9 (Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *Access time between 7am-10pm and overnight authorisation is denied* | | | | |
| **Rationale:** | *Desired t opening hours used to allow effient deliveries, due to past delivery issues* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *Done on a ad hoc basis, the system can monitor when these deliveries can be made at the correct opening hours, but if requested overnight deliveraries can be made if its urgent* | | | | |
| **Customer Satisfaction:** | | 4 | **Customer Dissatisfaction:** | | 2 |
| **Priority:** | *high* | | **Conflicts:** |  | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 5.5 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *5* | **Requirement Type:** | *9 (Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *Monitoring/adminstration function* | | | | |
| **Rationale:** | *Recieveing relevant data to’from the system* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *Done through a standard PC with apporiate user interface, and the reception staff will manually enter/retrieve the relevant data to’from the sytem, with the occansional use of codes, times and registraion numbers* | | | | |
| **Customer Satisfaction:** | | 3 | **Customer Dissatisfaction:** | | 1 |
| **Priority:** | *Meduim high* | | **Conflicts:** | 3 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 6.0 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *6* | **Requirement Type:** | *15a (Non-Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *Access to storage faclity by providing details* | | | | |
| **Rationale:** | *The use of provdiing details to gain a more secure atempt on deliverary* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *They will provide details such as type of delivery, and for each team, they’re personal details such as name, phone number to contact the team member* | | | | |
| **Customer Satisfaction:** | | 3 | **Customer Dissatisfaction:** | | 2 |
| **Priority:** | *Low medium* | | **Conflicts:** | 2 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 5.2 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *7* | **Requirement Type:** | *15a (Non-Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *The monitoring of software through a adminstartive role* | | | | |
| **Rationale:** | *Monitoring usage and mantaining data over a fixed time period, to provide or contribute safe effient dyanmics in the work group* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *Requesting the status of the data preservation, graphical presentations of reports and/or overview, provided by admin staff* | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 0 |
| **Priority:** | *Meduim high* | | **Conflicts:** | 0 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 6.1 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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| **Requirement #:** | *8* | **Requirement Type:** | *15a (Non-Functional)* | **Event/ BUC/ PUC #:** | *N/A* |
| **Description:** | *Monitoring software through a reception role* | | | | |
| **Rationale:** | *To provide or contribute safe effient dyanmics in the work group* | | | | |
| **Originator:** | *Miss Penny Pincher* | | | | |
| **Fit Criterion:** | *The recptionist can provide status information on the access storage facility, if an problems like scanning a registration number occurs for example, process data for authorisation of venues* | | | | |
| **Customer Satisfaction:** | | 5 | **Customer Dissatisfaction:** | | 2 |
| **Priority:** | *Medium high* | | **Conflicts:** | 0 | |
| **Supporting Materials** | | Terms and/or Definitions used from Section 6.1 | | | |
| **History:** | Created February 10, 2014 | | | | |
| **Comments:** | *N/A* | | | | |
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